# User Guide for Signing of TG Agreement



#### Steps to complete the signing of TG agreement

Before you proceed to sign the TG agreement, it is important that you read the terms and conditions of the agreement carefully.



**Download** your TG agreement from your TGonline account after the TG online application closes.

> Test your understanding of your TG bond obligation by completing a short questionnaire. (takes about 3 minutes.)

Scan or click on the QR code to begin https://go.gov.sg/understanding-tg-obligation



**erity** that the information printed on your personalised TG agreement is correct.

> If there is an error on your TG agreement, please contact MOE at https://go.gov.sg/tg-enquiry.



## **IGN** TG agreement

a) Where to sign?

- (b) How to sign?
- (i) Sign (wet-ink) and Scan
- (ii) E-sign using software/app



**Submit** a softcopy of your signed TG agreement (and sureties' ID) to your university.

#### How do I know if I have been awarded TG?

Questions

You can log in to your TGonline account to view your TG status (should be shown as "Awarded") about 6 weeks after you have completed the signing of your TG agreement.

#### What is the TG amount given to me?

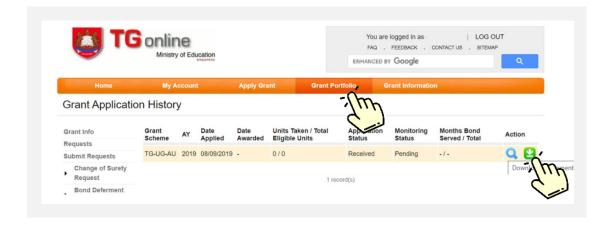
Your TG amount is reflected on your Student's Bill. You are advised to keep a copy of the bill for your record.

# Download your TG agreement

- Proceed to <a href="https://tgonline.moe.gov.sg">https://tgonline.moe.gov.sg</a>
- Login to your TGonline account
- Click "Grant Portfolio"
- Click "Download button" to download your TG agreement

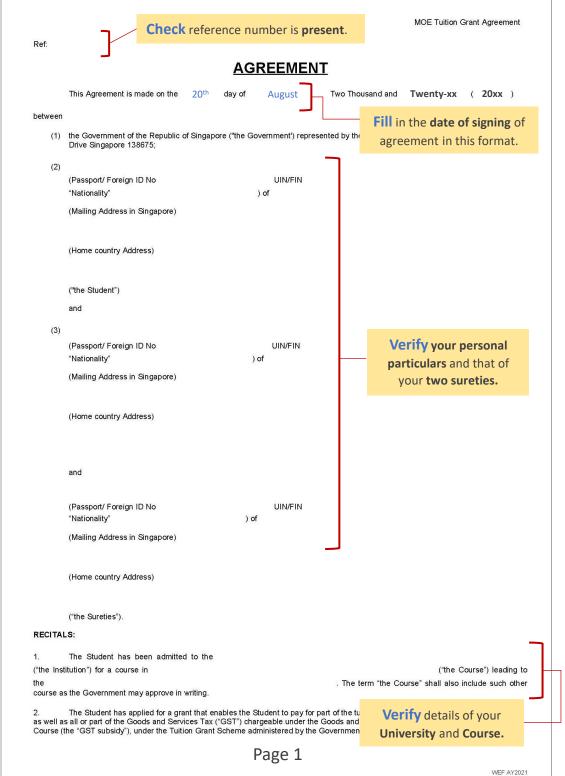


Scan or click on the QR code to TGonline website



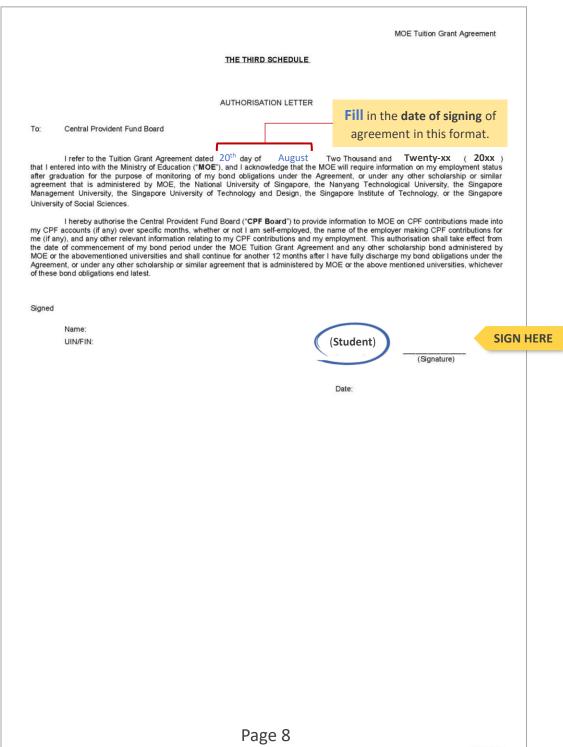
TG agreement that is obtained from another source or had been altered in any way will be **rejected.** 

# **Verify** the information printed on your TG agreement



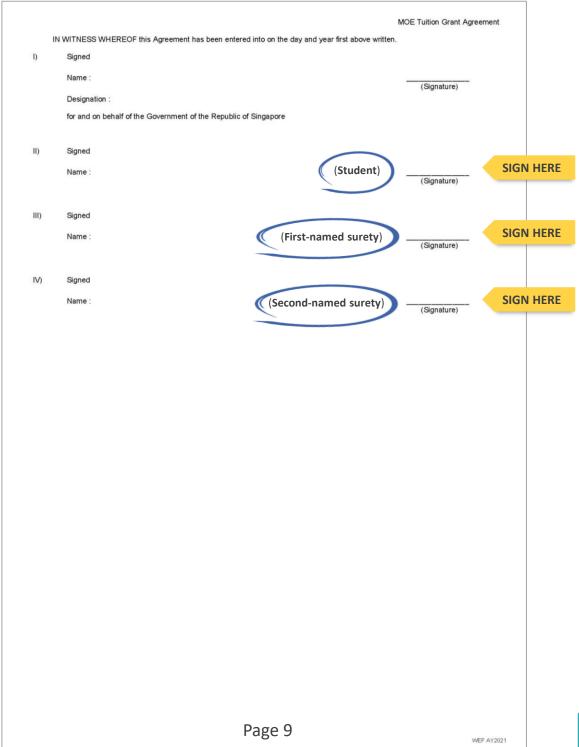


#### Student to sign on page 8





#### • Student and Sureties to sign on page 9





#### (i) Sign (wet-ink) and Scan

**Print** out your TG agreement

Sign wet-ink on page 8 & 9 of the TG agreement

**Read Me** 

**Scan** the **signed agreement** and your **sureties' ID\*** into **a single PDF file**.

\*copy of their passport/ government-issued identification document with photograph

- You can use any software/ app to scan the documents.
- If you do not an existing software/ app, you can download Microsoft Lens for iOS or Microsoft Lens for Android on your mobile device.

Steps to scan a document https://bit.ly/3eEYD6S



Rename the PDF file as TGA\_<your NRIC/FIN>. Example: TGA\_TXXXXXXXA



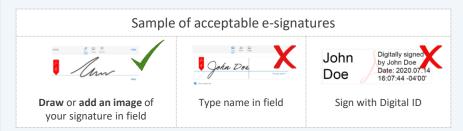
**Submit** the PDF file to your university by using your university issued e-mail account. Ensure that you submit all pages of your TG agreement and sureties' ID.



### (ii) E-sign using software/app

**Open** the TG agreement with a e-signing software

#### E-sign on page 8 & 9 of the TG agreement



- You can use any e-signing software to e-sign the TG agreement.
- If you do not have an existing e-signing software/ app, you can e-sign using **Adobe Acrobat Online**.

Steps to e-sign a PDF file https://adobe.ly/3eHYUGe



#### **Combine** the **signed agreement** and your **sureties' ID\*** into **a single PDF file**.

\*copy of their passport/ government-issued identification document with photograph

Steps to merge multiple PDFs

https://adobe.ly/3xWRCGq



Rename the PDF file as TGA\_<your NRIC/FIN>. Example: TGA\_TXXXXXXXA



**Submit** the PDF file to your university by using your university issued e-mail account. Ensure that you submit **all pages** of your TG agreement and sureties' ID.

**Read Me** 

#### Sign (wet-ink) and Scan

What if I am staying together with one surety (e.g. Surety 1) while another surety (Surety 2) is staying apart?

Send the TG agreement to Surety 2 to sign on **Page 9** of the hardcopy agreement. When you receive the signed agreement from Surety 2, you and your Surety 1 have to sign on the **same Page 9** that is received from Surety 2. The completed and signed TG agreement will comprise **9 pages**.

What if I am not staying together with both my sureties but both sureties are staying together?

Send the TG agreement to your sureties who are staying together. They have to sign on the **same Page 9** of the hardcopy agreement. When you receive the signed agreement from your sureties, please proceed to sign on the **same Page 9** of the agreement. The completed and signed TG agreement will comprise **9 pages**.

#### What if both my sureties and I are all staying apart?

You may send the TG agreement to surety 1 first to sign on Page 9 of the hardcopy agreement. Surety 1 can then route the signed agreement to surety 2 to sign on the same Page 9 of the agreement. You will be the last person to sign on the same Page 9 of the agreement.

You can also send the TG agreement to your sureties <u>individually</u>. When you receive the signed agreement from Surety 1 and Surety 2, please proceed to sign on the **same Page 9** that is received from **either Surety 1 or Surety 2**. In this case, your completed and signed TG agreement will comprise **10 pages** (pages 1 - 8 and 2 copies of page 9).

When sending the TG agreement to my sureties and vice-versa, can the signed agreement be sent through softcopy?

Yes.

What happens if my surety who is staying apart from me does not have access to email?

You can consider sending your TG agreement to your surety via mail service. However, as this will take time and possibly delay the signing process, please inform your university. If necessary, do seek an extension of the deadline for the submission of your agreement.

