

## Medical Coverage and Benefits

<b>Claim Procedure</b>	<p>Please visit Fullerton Health @ NTU clinic in-person to complete the Medical Claim Form at the Dispensary Counter.</p> <p>In order to adjudicate and process your medical claim reimbursement under the Medical Scheme, please bring along and present the following –</p> <ul style="list-style-type: none"><li>• Original itemised bill</li><li>• seek reimbursement within 2 months of the date of the bill/receipt</li></ul>
<b>Claim Process time</b>	<p>Cut-off date for claims processing is 25<sup>th</sup> day of the month. Should 25<sup>th</sup> day of the month falls on a Saturday, Sunday or Public Holiday, cut-off date will be the next working day.</p> <p>You are expected to receive your reimbursement by 4<sup>th</sup> week of the following month</p>
<b>Claims Queries</b>	<p>For queries on claims status, you can contact us at -</p> <ul style="list-style-type: none"><li>• <a href="mailto:ntu@fullertonhealth.com">ntu@fullertonhealth.com</a></li></ul>

